

# Fall e-Newsletter September 2024

#### A note from PAS Operations Manager, Karen Dillon

Personal Accounting Services continues to celebrate 25 years of supporting people enrolled in Michigan Self-Direction. It has been a pleasure working with the individuals, representatives, and families in assisting with and choosing to manage their own budgets and services. We understand the need for support in navigating the complexity of the program.

Self-direction promotes personal choices and the authority to hire and train whomever may provide support services. This is known as "Employer Authority." The goal of Self-Direction is to expand a person's supported opportunities to live independently in the most integrated community-based setting of their choice.

We have been supporting Electronic Visit Verification (known as EVV) successfully since 2018. The program has proven to be beneficial to all and requires less paperwork. This allows more time with the individuals supported. As others begin to use EVV we will be offering additional EVV training as needed throughout the month of September.

Thank you for partnering with PAS!

### In today's email:

- EVV FAQs & September 3 Requirements (Part I)
- EVV FAQs & September 3 Requirements (Part II)
- PAS Celebrates World Alzheimer's Day
- DVRW Supports Your Voice Being Heard
- Quarterly Reader Poll
- Upcoming Events & Conferences
- Employee Spotlight Meet Julia Dillon

#### **EVV FAQs & September 3 Requirements (Part I)**



Effective September 3, 2024, The MDHHS is now requiring the use of Electronic Visit Verification (EVV) in Michigan. We want to share some frequently asked questions about EVV from the MDHHS. EVV will now be required for Behavioral Health, MI Choice Waiver, MI Health Link (Personal Care Services) and Medicaid Managed Care Home Health Care Services.

## EVV FAQs & September 3 Requirement (Part II)



In preparation for September's hard launch for EVV, PAS been requiring participants and Direct Care Professionals to use EVV since 2018. That's six years of training and experience with EVV! Every member on our team has a deep understanding of Electronic Visit Verification (EVV) and the CareWhen app we use to record services.

**Explore EVV Resources** 



PAS is on social media. Click to follow us on Facebook, Instagram, and LinkedIn and stay up to date with all things PAS.









PAS Celebrates World Alzheimer's Day On September 21, we will be celebrating World Alzheimer's Day, in culmination of World Alzheimer's Month (WAM) in September. PAS wants to provide you with tips on recognizing Alzheimer's and where you can find more resources.

Alzheimer's Disease International (ADI) helps lead Alzheimer's awareness throughout September and wants to change how people view dementia with this campaign. Negative perceptions and discrimination towards the disease overshadow the positive work done to build awareness around the globe.

Help Raise Awareness for Alzheimer's

## DVRW Supports Your Voice Being Heard



Last week was Disability Voting Rights Week (DVRW). DVRW was celebrated from September 9-13 and was promoted by the American Association of People with Disabilities. In partnership with the REV Up campaign, DVRW advocated for voters with disabilities, regardless of their political view. This nonpartisan effort amplifies the representation and voices of voters with disabilities.

See Voting Resources in Your Area

#### Did You Know?

On September 3, 2024, Electronic Visit Verification (EVV) became required throughout the state of Michigan. Per the MDHHS, EVV is required for



Behavioral Health, MI Choice Waiver, MI Health Link, and Medicaid Managed Care Home Care Services.

Call PAS today for more EVV Information: 734.729.3100



## **Quarterly Reader Poll**

How confident do you feel using Electronic Visit Verification?

Click to submit your answer on SurveyMonkey

I already use EVV and I am an expert with it.

I already use EVV but could use some training and resources.

I do not use EVV and would like a lot more training and resources.

I'm not sure what EVV is and would like to learn more.



## **Upcoming Events & Conferences**

| What                   | When   | About   |
|------------------------|--|---|
| CMHA Fall Conference   | October 21-22, 2024<br>Grand Traverse Resort &<br>Spa<br>Traverse City, Michigan | Sign-up information:<br>www.cmham.org             |
| CareWhen EVV Trainings | Every Thursday in<br>September   | Contact Christine at cdelozier@passelfdirection.c |

|                       | 10 AM -12 PM       | om to sign up for EVV<br>training |
|-----------------------|--------------------|-----------------------------------|
| World Alzheimer's Day | September 21, 2024 | Alzheimer's Resources             |



# PAS is ready to assist you with your EVV questions. At PAS, we have:

- Over 5 years of experience with EVV.
- 100% compliance of EVV use with Direct Care Professionals.
- Experienced staff members with an average tenure of over five years that is fully trained on EVV use and best practices.
- Proactive training for employers and employees during enrollment.



### **Employee Spotlight - Julia Dillon**

#### Get to Know Julia

Julia has been with PAS for over five months as a billing specialist, specifically staffing agent billing.

Julia believes working at PAS has been a blessing for her. She loves the team and everyone has been welcoming and supportive to her.

At PAS, Julia feels inspired to work as a team. Every day she tries her best to show up with a positive attitude and believes she can make a difference with

her skills and experiences. She finds it important to be humble and open to feedback as it can expand her knowledge and skillset.

Outside of work, Julia enjoys spending time with her family, staying active, and helping others. She feels fortunate to have a wonderful boyfriend and high school sweetheart of 15 years that has been her rock and best friend in life. Julia also loves being outdoors, which includes going for walks, playing softball and golf, and hanging out in her backyard.



PAS is part of the AssuranceSD family

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