



**Personal
Accounting
Services, Inc.**

**Quarterly Newsletter
March 2024**

A note from PAS Operations Manager, Karen Dillon:

Welcome to the March PAS e-Newsletter! We are happy to announce that Personal Accounting Services has been working with individual and support staff and our Funding Agencies to make sure that everyone will be ready for the implementation of the Electronic Visit Verification (EVV) that will be going live this year. We are pleased that almost everyone through PAS is ready for this new requirement.

In today's email:

- **PAS to Host Virtual Collaborative**
- **EVV FAQs from the MDHHS (Part I)**
- **EVV FAQs from the MDHHS (Part II)**
- **PAS Celebrates DDAM 2024**
- **Important Dates and Events**
- **Employee Spotlight - Dawn Dean**

PAS to Host Virtual Collaborative on March 26



PAS is set to host our first virtual collaborative meeting of 2024 on March 26. The meeting

continues PAS' commitment to providing excellent customer service and building strong relationships. The goal of the meeting is to allow us to make continuous improvements through participant and family input.

[Read More](#)

Electronic Visit Verification FAQs from the MDHHS (Part I)

The MDHHS will begin requiring the use of Electronic Visit Verification (EVV) in Michigan on April 1, 2024. We want to share some frequently asked questions about EVV from the MDHHS. This part defines EVV and how it is collected.

[Learn About EVV](#)

EVV FAQs from the MDHHS (Part II)

The MDHHS will begin requiring the use of Electronic Visit Verification (EVV) in Michigan on April 1, 2024. This part covers which programs require EVV, when EVV needs to be used, and where you can find more EVV resources.

[Find Out More](#)

PAS Celebrates Developmental Disabilities Awareness Month in March

It's March and PAS is celebrating Developmental Disabilities Awareness Month (DDAM). DDAM has been around since 1987. President Regan dedicated the month to building awareness for individuals with disabilities.

[Learn More](#)



Did You Know?

PAS is on social media? Click below to follow us on Facebook, Instagram, and LinkedIn and stay up to date with all things PAS.



Quarterly Reader Poll

How confident do you feel using EVV? Select the option that best describes you.

[I already use EVV and I am an expert with it.](#)

[I already use EVV but would like to learn more.](#)

[I am familiar with EVV but would like to learn more.](#)

[I don't know much about EVV and need training and resources.](#)



Upcoming Events & Conferences

<u>What</u>	<u>When</u>	<u>Contact</u>
Virtual Collaborative Meeting	March 26, 2024 Time: TBA Location: Virtual	PAS 734.729.3100 info@passelfdirection.com



Employee Spotlight - Dawn Dean



Favorite Quote

“People will forget what you said, people will forget what you did, but people will never forget how you made them feel.” – Maya Angelou

Five Things to Know About Dawn:

What is Dawn's role at PAS?

Dawn is an FEA Claims Specialist at PAS and has been with us since July 2022.

What does Dawn like most about working at PAS?

Dawn's favorite part about working at PAS is the workplace culture. She believes the team is a family and supportive of one another in their professional and personal relationships. Moreover, Dawn sees this culture carry over into supporting participants and caregivers.

What inspires Dawn to help others?

Dawn recognizes the differences every human has and shares that what is beneficial for one might not be beneficial for another. She believes she may not be able to provide support for everyone in the world, but she can still make a difference in the lives of those close to her.

At PAS, Dawn enjoys giving back a quality of life for our aging and disabled participants that might not otherwise be possible without Direct Care Professional services. Dawn finds it rewarding to be a part of the Self Direction process.

What are Dawn's interests outside of work?

Dawn enjoys reading, building puzzles, and spending time with her husband and two sons.

As a family, they often play board games, have movie nights, and (when Michigan weather allows) take family bike rides and explore the outdoors.



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